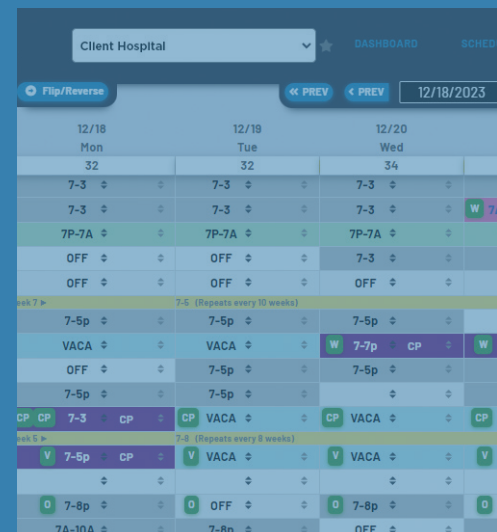


2025 | WHITE PAPER

# Enhancing Efficiency and Provider Satisfaction with a Low-Cost, Highly Reliable Anesthesiology Scheduling Solution

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The screenshot displays a scheduling interface for 'Client Hospital'. It features a navigation bar with 'Flip/Reverse', 'PREV', and '12/18/2023'. The main area is a grid showing schedules for three days: 12/18 Mon, 12/19 Tue, and 12/20 Wed. The grid includes time slots and various shift indicators like '7-3', '7P-7A', 'OFF', '7-5p', 'VACA', 'CP', and '7-8p'. It also shows repeating patterns for '7-5 (Repeats every 10 weeks)' and '7-8 (Repeats every 8 weeks)'.

12/18 Mon	12/19 Tue	12/20 Wed
32	32	34
7-3	7-3	7-3
7-3	7-3	7-3
7P-7A	7P-7A	7P-7A
OFF	OFF	7-3
OFF	OFF	OFF
7-5 (Repeats every 10 weeks)		
7-5p	7-5p	7-5p
VACA	VACA	W 7-7p CP W
OFF	7-5p	7-5p
7-5p	7-5p	
7-8 (Repeats every 8 weeks)		
CP CP 7-3 CP CP VACA	CP VACA	CP VACA CP
V 7-5p CP	V VACA	V VACA
7-8p	OFF	7-8p
7A-10A	7-8p	OFF



# TABLE OF CONTENTS

**Introduction** .....Page 3

**Client Profile** ..... Page 4

**Challenges** .....Page 5

**Solutions** .....Page 6

**Key Benefits**.....Page 7



# INTRODUCTION

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Efficient staff scheduling is essential for any healthcare provider, but for non-profit organizations managing unique and flexible roles such as CRNAs (Certified Registered Nurse Anesthetists), the challenge becomes even greater. An efficient scheduling solution tailored to a healthcare organization's needs can significantly enhance operational efficiency, reduce administrative workload, and improve overall provider satisfaction. This white paper examines the transformative impact of the web-based staff scheduling software, **myStaffSchedule**, on a mid-sized, non-profit health system and its CRNA team.



# CLIENT PROFILE

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## HOSPITAL PROFILE

Not-for-profit healthcare system located in the Mid-Atlantic region serving a growing population of more than one million people with a dedication to physician- and clinician-led, evidence-based care.

## LOCATIONS

- Supporting seven locations including one ASC.

## ANNUAL PATIENT ENCOUNTERS

- 70,000 - 80,000

## CRNA STAFFING MODEL

- Team of 45+ CRNAs.
- An integrated system, unique in allowing CRNAs to provide coverage across any nursing unit as needed.
- Full-time, part-time, and locum CRNAs available for flexible scheduling across various nursing units.

## PREVIOUS SCHEDULING SYSTEM

Before [myStaffSchedule](#), the hospital managed CRNA schedules manually, using paper-based systems and Excel spreadsheets. These outdated methods were time-intensive, prone to human error, and lacked real-time accessibility, transparency, and flexibility.





# CHALLENGES

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## PRE-IMPLEMENTATION CHALLENGES

### 1. Manual Process and Lack of Real-Time Access

CRNA scheduling was managed through using Excel and paper, often a year in advance. Any adjustments required direct, manual communication with a central scheduler, leading to delays and high administrative overhead.

### 2. Error-Prone System

Managing a master schedule by hand left room for errors in shift assignments, time-off requests, and schedule changes. There was limited transparency, and the staff often faced frustration over schedule inaccuracies and missed updates.

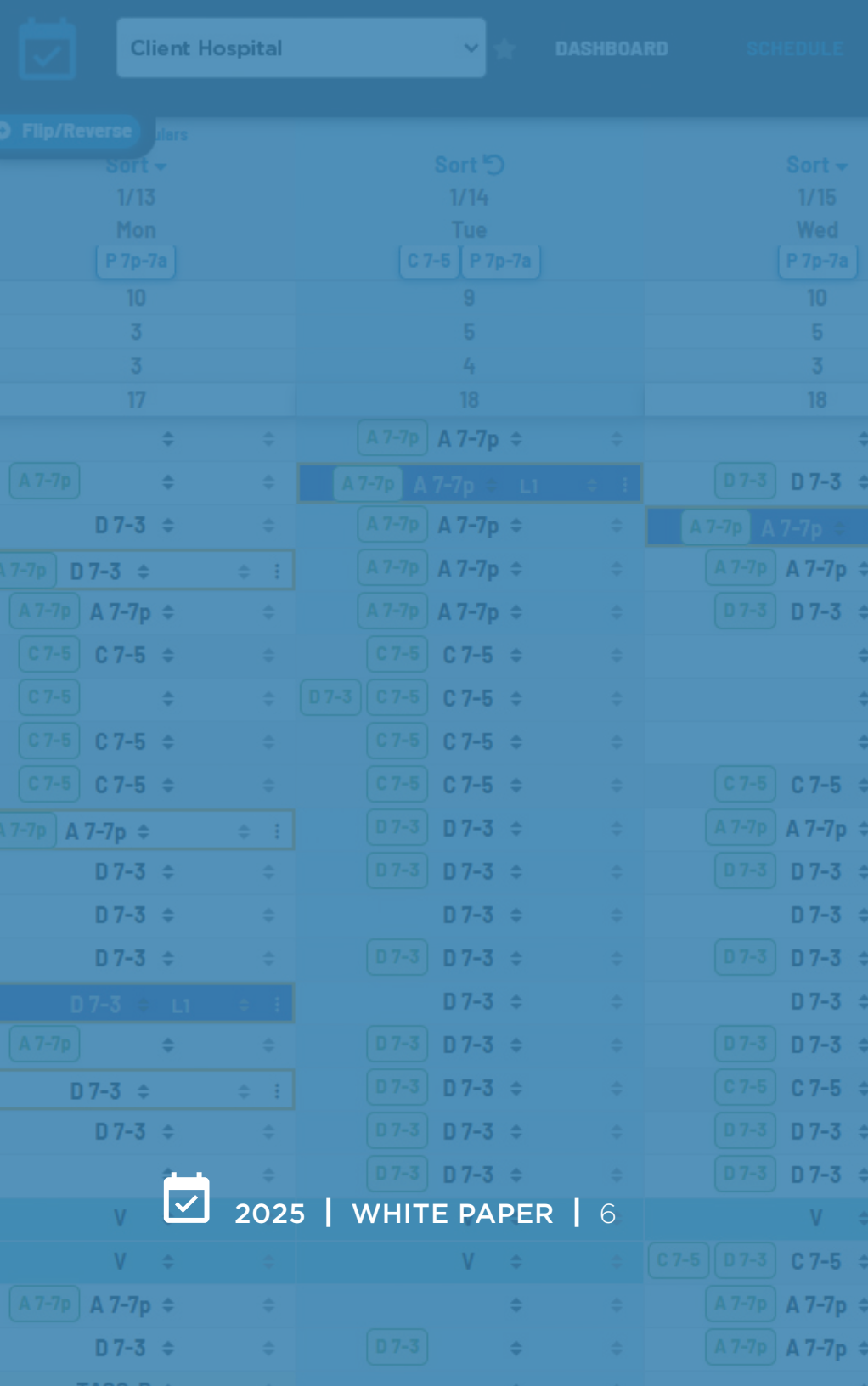
### 3. Administrative Burden

Maintaining and adjusting schedules required a significant time investment, estimated at approximately 25 hours per month for manual updates, shift swaps, and error corrections.

### 4. Impact on Staff Satisfaction

CRNAs reported dissatisfaction with the lack of control and visibility in their schedules. Time-off requests were delayed, swap requests were difficult to manage, and limited transparency impacted morale.





# SOLUTIONS

## SOLUTION IMPLEMENTATION

The client has been using [myStaffSchedule \(MSS\)](#) for three years and provided the following key implementation insights.

### 1. Quick and Efficient Installation

The system was seamlessly implemented, requiring minimal customization and no integration with the hospital's existing IT infrastructure. The system's intuitive, user-friendly interface meant that staff and administrators adapted quickly, reducing training time and accelerating full adoption.

### 2. Responsive Customer Service

MSS provided white-glove, US-based customer support throughout the installation and beyond, with an immediate response to any issues or questions. The implementation experience was rated a perfect 10/10 by hospital administrators.

### 3. Minimal IT Resources Needed

The MSS solution was plug-and-play, eliminating the need for extensive IT oversight. This simplicity allowed the scheduling team to own the platform, with administrative privileges enabling rapid adjustments and updates.

# KEY BENEFITS

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## RESULTS POST-IMPLEMENTATION

### 1. Significant Time Savings

- **Efficiency Gains:** Since moving to MSS, the department reports a 75% reduction in scheduling times delivering an estimated savings of nearly 25 hours per month.
- **Improved Shift Swaps and Real-Time Updates:** Schedulers can now approve time-off requests, manage shift swaps, and adjust in real-time, freeing them to focus on higher-value tasks.

### 2. Enhanced Provider Satisfaction

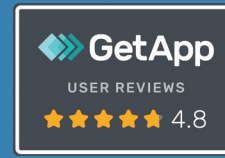
- **Transparency and Accessibility:** CRNAs can access and manage their schedules directly from their devices, increasing transparency and empowering staff.
- **Streamlined Vacation Management:** Previously a six-week process, annual vacation scheduling now takes three weeks. Automated rounds and reminders further simplify time-off planning, providing significant relief for staff and administration alike.

### 3. Error Reduction and Real-Time Accuracy

- **Minimizing Human Error:** The MSS system has drastically reduced manual adjustments to the schedule.
- **Easily Tracks Locums Usage:** MSS enables the client to easily and accurately track locum usage to analyze utilization and cost in real time.



## RECENT SOFTWARE AWARDS



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The screenshot displays a weekly schedule interface for 'Client Hospital'. At the top, there are navigation tabs for 'Dashboard' and 'Schedule', and a date selector for '12/18/2023'. Below this, a table shows the schedule for the week of December 18th to 24th, 2023. The table has columns for each day of the week, with specific shift times and status indicators (e.g., '7-3', '7P-7A', 'OFF', 'VACA', 'CP'). The interface includes interactive elements like 'Flip/Reverse' and 'PREV' buttons. The schedule is color-coded to represent different shift types or statuses.

12/18 Mon	12/19 Tue	12/20 Wed
32	32	34
7-3	7-3	7-3
7-3	7-3	7-3
7P-7A	7P-7A	7P-7A
OFF	OFF	7-3
OFF	OFF	OFF
Week 3 > 7-5 (Repeats every 10 weeks)		
7-5p	7-5p	7-5p
VACA	VACA	W 7-7p CP
OFF	7-5p	7-5p
7-5p	7-5p	
CP CP 7-3 CP	CP VACA	CP VACA
Week 5 > 7-8 (Repeats every 8 weeks)		
V 7-5p CP	V VACA	V VACA
Q 7-8p	Q OFF	Q 7-8p
7A-10A	7-8p	OFF

